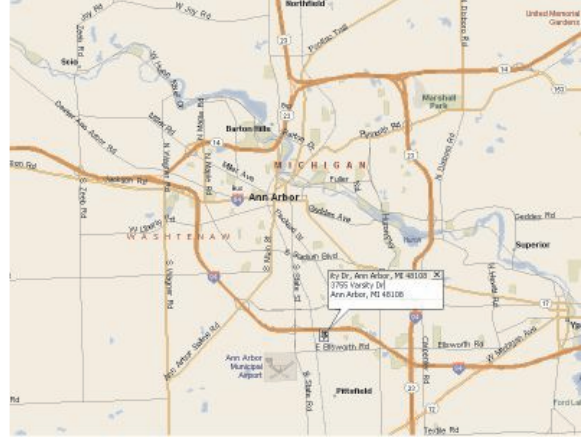


Available Services:

KTL Automotive Services provides the following to suit your needs:

- Mileage Accumulation
- IUVP
- Surveys
 - Shift
 - Drive Mode
 - Customer usage and satisfaction
 - IQS/VDS
- Component Retrievals



KTL Automotive Services Headquarters are conveniently located in Ann Arbor Michigan.



**3755 Varsity Drive
Ann Arbor, MI 48108**

**Tel: 734.975.9061
Fax: 734.975.9064**

**Email: sales@ktlautomotive.com
www.ktlautomotive.com**

KTL Automotive Services, LLC



Available Services

Exceeding your expectations through proven customer service.

Tel: 734.975.9061

IUVP

KTL is geared to conduct your IUVP procurements. Our procurement processes are compliant with the CAP2000 requirements and follows all regulations set forth by the EPA.

KTL randomly selects and solicits owners for participation using manufacturer or KTL supplied lists. We compile and screen all responses to insure the initial testing requirements are met. KTL contacts all initially qualified participants to conduct comprehensive questionnaires prior to any scheduling or delivery to the testing facility.

KTL realizes not only are we representing our company, we are the link between the manufacturer and consumer, and as such, all parties are given the courtesy and respect deserved. Our courteous staff insures that the owner is both comfortable and confident that their vehicle is being handled in a manner of professionalism and due care. All procurements are conducted at the owner's convenience and at a location of their choice. They are supplied with a comparable vehicle as a replacement during the testing, and upon return of their vehicle, it is washed, detailed, fueled, including a cash incentive for their participation.

Mileage Accumulation

KTL has the knowledge and staff to rapidly accumulate any number of miles to meet the manufacturer's durability needs. KTL performs mileage accumulation projects whether it's a one time limited mileage accumulation project or projects up to 150,000 miles and beyond.



KTL's location in Ann Arbor, Michigan gives us the ability to accumulate mileage during varied temperature ranges, and climate conditions. This gives us the advantage to test many different components at once, as well as braking systems and corrosion studies.

KTL will use manufacturer supplied routes that fit their needs, or we can develop a route to meet the engineer's requirements.

Surveys

KTL performs a wide variety of surveys that provide vital information for a multitude of departments within the manufacturers R&D and engineering facilities.

- Customer Usage and Satisfaction Surveys
- Drive Mode Usage Surveys
- Shift Surveys



We also offer

- Component Retrievals
- Vehicle Transportation Services
- And many others

KTL Automotive Services, LLC
3755 Varsity Dr.
Ann Arbor, MI 48108



Tel: 734.975.9061
Email: sales@ktlautomotive.com